

# Louisiana Department of Health

## Eligibility System Update - December 2018

January 10, 2019

### **APPLICATION STATISTICS**

	<b>December</b>	<b>Cumulative</b>
Applications Received in New System	44,237	74,739
Applications Converted from Legacy System	-	10,349
<b>Total Applications</b>	<b>44,237</b>	<b>85,088</b>
Applications Withdrawn	8,982	16,344
Percent of Total Applications	20.30%	19.21%
Applications Processed/Processing		
Processed in real time by system (applicant got immediate response)	13,490	21,395
Percent of Total Applications	38.26%	31.12%
Applications Processed by Medicaid Eligibility Staff	7,650	19,932
Percent of Total Applications	21.70%	28.99%
Applications Pending Determination	14,115	27,417
Percent of Total Applications	40.04%	39.88%

### **DETERMINATIONS BY APPLICANT**

<b>Total Applicants</b>	<b>63,648</b>	<b>114,866</b>
Average Number of Applicants per Application	1.44	1.54
Applicants with Decisions Rendered	20,706	34,644
Applicants Approved	12,362	20,640
Percent Approved of those Rendered	59.70%	59.58%
Applicants Denied	8,344	14,004
Percent Denied of those Rendered	40.30%	40.42%

# Louisiana Department of Health

## Eligibility System Update - November 2018

Revised January 10, 2019\*

### **APPLICATION STATISTICS**

	<b>November</b>	<b>Cumulative</b>
Applications Received in New System	30,502	30,502
Applications Converted from Legacy System	10,349	10,349
<b>Total Applications</b>	<b>40,851</b>	<b>40,851</b>
Applications Withdrawn	7,362	7,362
Percent of Total Applications	18.02%	18.02%
Applications Processed/Processing		
Processed in real time by system (applicant got immediate response)	7,905	7,905
Percent of Total Applications	23.60%	23.60%
Applications Processed by Medicaid Eligibility Staff	12,282	12,282
Percent of Total Applications	36.67%	36.67%
Applications Pending Determination	13,302	13,302
Percent of Total Applications	39.72%	39.72%

### **DETERMINATIONS BY APPLICANT**

<b>Total Applicants</b>	<b>51,218</b>	<b>51,218</b>
Average Number of Applicants per Application	1.68	1.68
Applicants with Decisions Rendered	13,938	13,938
Applicants Approved	8,278	8,278
Percent Approved of those Rendered	59.39%	59.39%
Applicants Denied	5,660	5,660
Percent Denied of those Rendered	40.61%	40.61%

\* A report coding error was discovered that affected the number of Applicants with Decisions Rendered and the related subcategories of Applicants Approved and Applicants Denied. The error has been corrected here and for all future reporting.